

Cerence is the world's leading provider of automotive assistants, creating intelligent, flexible, and intuitive in-car experiences for the world's leading automakers. With deep integration with the car itself and the flexibility to bring drivers' expansive digital life into the vehicles, we stand in a league of our own.

Cerence has a vision of a safer, more enjoyable journey for everyone. Our mission is to create the world's most compelling, immersive experience across transportation, for today and tomorrow.

As a trusted supplier of AI technologies for the automotive industry, Cerence recognizes the challenges and opportunities of the 21st century: technology development that goes hand in hand with the protection of the environment and the care for our greatest resource determining our competitive advantage – our employees.

With this vision in mind and with the focus to deliver the highest quality products and services to our customers, Cerence management has decided to implement the Quality, Health, Safety, Environment (QHSE) Management System according to the international ISO standards: 9001:2015, 14001:2015, and 45001:2018.

Our commitment is to:

- Perform our business in a sustainable way, complying with all applicable regulations considering the environmental protection as well as the health and safety of our employees in all our business operations, while at the same time maintaining the highest quality of our products and services.
- Provide safe and healthy working conditions for the prevention of injury and illness by proactive elimination of hazards as well as the reduction of the health & safety related risks.
- Recognize our responsibility to protect the environment and minimize the negative impact of our operations.
- Continuously meet our customer requirements in terms of timeliness, completeness, originality, and innovativeness of technologies and solutions, including during the post-sales phase, for building solid business relationships and contributing to the success of our partners' businesses.
- Conduct research and develop new, advanced technologies and solutions, to be a leader and to set the direction for the development of our entire industry.
- Establish QHSE objectives following Cerence's strategic direction of sustainable development and plan, while implementing and monitoring activities leading to successful execution of the same.
- Develop the QHSE company culture and employee awareness.
- Engage, direct, and support stakeholders contributing to the effectiveness of the QHSE Management System, including the consultation and participation of workers and their representatives.
- Continually improve the implemented QHSE Management System.

Aachen, 12th of June 2023



Dr. Stefan Ortmanns,
CEO