

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549**

**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

**Date of Report (Date of earliest event reported): May 9, 2023**

**CERENCE INC.**

(Exact name of Registrant as Specified in Its Charter)

**Delaware**  
(State or Other Jurisdiction  
of Incorporation)

**001-39030**

(Commission File Number)

**83-4177087**  
(IRS Employer  
Identification No.)

**1 Burlington Woods Drive,  
Suite 301A  
Burlington, Massachusetts**  
(Address of Principal Executive Offices)

**01803**  
(Zip Code)

**Registrant's Telephone Number, Including Area Code: (857) 362-7300**

**Not Applicable**

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, \$0.01 par value	CRNC	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§ 230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§ 240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

**Item 2.02 Results of Operations and Financial Condition.**

On May 9, 2023, Cerence Inc. (the "Company") announced its financial results for the quarter ended March 31, 2023. The press release, including the financial information contained therein, is attached hereto as Exhibit 99.1, and is incorporated herein by reference.

Also on May 9, 2023, the Company used a presentation on its call with investors, discussing its financial results for the quarter ended March 31, 2023, and such earnings release presentation is furnished herewith as Exhibit 99.2. The press release and earnings release presentation include certain non-GAAP financial measures. A description of the non-GAAP measures, the reasons for their use, and GAAP to non-GAAP reconciliations are included in the press release and earnings release presentation.

The information in this Item 2.02 and the exhibit attached hereto are being furnished and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall they be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, regardless of any general incorporation language in such filing.

**Item 9.01 Financial Statements and Exhibits.**

(d) Exhibits.

<b>Exhibit Number</b>	<b>Description</b>
99.1	<a href="#">Press Release announcing financial results dated May 9, 2023</a>
99.2	<a href="#">Earnings Release Presentation dated May 9, 2023</a>
104	Cover Page Interactive Data File (embedded within the Inline XBRL document).

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Cerence Inc.

Date: May 9, 2023

By: /s/ Thomas L. Beaudoin

Name: Thomas L. Beaudoin

Title: Executive Vice President and Chief Financial Officer

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## Cerence Announces Second Quarter Fiscal Year 2023 Results

### Headlines

- **Strong Core Business drives revenue and profitability**
- **Bookings for the first six months of \$263M with visibility into an expected strong second half of the fiscal year**
- **Cerence records another win-back for providing connected services in North America for a global luxury OEM**
- **Generative AI drives enhanced version of Car Knowledge**

**BURLINGTON, Mass., May 9, 2023** – Cerence Inc. (NASDAQ: CRNC), AI for a world in motion, today reported its second quarter fiscal year 2023 results for the quarter ended March 31, 2023.

### Results Summary <sup>(1)</sup>

(in millions, except per share data)

	Three Months Ended March 31,				Six Months Ended March 31,			
	2023		2022		2023		2022	
GAAP Revenue	\$	68.4	\$	86.3	\$	152.1	\$	180.7
GAAP Gross Margin		63.4 %		71.8 %		66.3 %		73.1 %
Non-GAAP Gross Margin		65.3 %		74.7 %		68.1 %		76.2 %
GAAP Operating Margin		-30.1 %		7.3 %		-14.9 %		16.2 %
Non-GAAP Operating Margin		-0.1 %		25.2 %		11.2 %		31.2 %
GAAP Net (Loss) Income	\$	(26.1)	\$	(0.5)	\$	(28.2)	\$	18.6
GAAP Net (Loss) Income Margin		-38.1 %		-0.6 %		-18.6 %		10.3 %
Non-GAAP Net (Loss) Income	\$	(1.7)	\$	13.6	\$	12.5	\$	39.0
Adjusted EBITDA	\$	2.5	\$	24.0	\$	22.2	\$	60.9
Adjusted EBITDA Margin		3.6 %		27.9 %		14.6 %		33.7 %
GAAP Net (Loss) Income per Share - diluted	\$	(0.65)	\$	(0.01)	\$	(0.70)	\$	0.47
Non-GAAP Net (Loss) Income per Share - diluted	\$	(0.04)	\$	0.33	\$	0.31	\$	0.93

<sup>(1)</sup> Please refer to the “Discussion of Non-GAAP Financial Measures” and “Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures” included elsewhere in this release for more information regarding our use of non-GAAP financial measures.



Stefan Ortmanns, Chief Executive Officer at Cerence, commented, "We continue to deliver on our commitments, with our Q2 results showing another strong quarter based on the performance of our core automotive business. We remain focused on innovation, customer delivery, and operational excellence, and based on our strong results for the first half of the fiscal year we are raising the low end of our full fiscal year guidance by \$5 million to \$280 million."

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“Revenue for the quarter, as well as most of the key profitability metrics, were above the high end of the range. Bookings for the first half of the fiscal year were \$263M, up 11% over the second half of fiscal 2022. We had strong bookings in the first half, with seven strategic wins, including three competitive win-backs. In Q2, we had a win-back for connected services in North America for a global luxury OEM and a strategic win with China’s largest car maker demonstrating continued automaker adoption for our solutions and technology superiority over our competitors. We see a strong pipeline of opportunities in the second half.”

“Our innovation engine continues to run at full speed; in Q2 we introduced several key innovations leveraging the latest AI technologies, including generative AI-powered enhancements to Cerence Car Knowledge; new emotion-based response text-to-speech (TTS) capabilities; enhanced Emergency Vehicle Detection; and a new, internally developed voice biometrics engine.”

“With Iqbal Arshad, our newly appointed CTO, and Nils Schanz, our CPO, driving continued innovation and customer delivery, I am confident Cerence will continue to advance its leadership in AI for the transportation space.”

### Cerence Key Performance Indicators

To help investors gain further insight into the Cerence business and its performance, management provides a set of key performance indicators that includes:

Key Performance Indicator <sup>1</sup>	Q2FY23
Percent of worldwide auto production with Cerence Technology (TTM)	53%
Average contract duration - years (TTM):	7.1
Repeatable software contribution (TTM):	73%
Change in number of Cerence connected cars shipped <sup>2</sup> (TTM over prior year TTM)	10%
Change in billings per car <sup>3</sup> (TTM over prior year TTM) (excludes Legacy contract <sup>4</sup> )	-9%

- (1) Please refer to the “Key Performance Indicators” included elsewhere in this release for more information regarding the definition and our use of key performance indicators.
- (2) Based on IHS Markit data, global auto production increased 9% over the same time period ended on March 31, 2023.
- (3) The billings per car KPI has been modified to exclude professional services in the calculation.
- (4) Legacy contract is a connected services contract with Toyota acquired by Nuance through a 2013 acquisition.

### Third Quarter Fiscal Year 2023 Outlook

For the fiscal quarter ending June 30, 2023, revenue is expected to be in the range of \$58 million to \$62 million. The guidance includes no revenue from fixed contracts in Q3 as those are now expected in Q4. Adjusted EBITDA is expected to be in the range of approximately (\$5) million to (\$1) million.

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For the full fiscal year ending September 30, 2023, the company has raised the low end of the initial guidance with revenue now expected to be in the range of \$280 million to \$290 million. Adjusted EBITDA is expected to be in the range of approximately \$27 million to \$34 million.

The adjusted EBITDA guidance excludes acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, and restructuring and other costs.

Additional details regarding guidance will be provided during the earnings call.

### **Second Quarter Conference Call**

The company will host a live conference call and webcast with slides to discuss the results today at 8:30 a.m. Eastern Time/5:30 a.m. Pacific Time. Interested investors and analysts are invited to dial into the conference call by using the following link: [Register Here](#)

Webcast access will also be available on the Investor Information section of the company's website at <https://www.cerence.com/investors/events-and-resources>.

A replay of the webcast can be accessed by visiting our website 90 minutes following the conference call at <https://www.cerence.com/investors/events-and-resources>.

### **Forward Looking Statements**

Statements in this press release regarding: Cerence's future performance, results and financial condition; expected growth; opportunities; business, industry and market trends; strategy regarding fixed contracts and its impact on financial results; backlog; demand for Cerence products; innovation and new product offerings; and management's future expectations, beliefs, goals, plans or prospects constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements that are not statements of historical fact (including statements containing the words "believes," "plans," "anticipates," "expects," "intends" or "estimates" or similar expressions) should also be considered to be forward-looking statements. Although we believe forward-looking statements are based upon reasonable assumptions, such statements involve known and unknown risk, uncertainties and other factors, which may cause actual results or performance of the company to be materially different from any future results or performance expressed or implied by such forward-looking statements, including, but not limited to: the highly competitive and rapidly changing market in which we operate; adverse conditions in the automotive industry, the related supply chain and semiconductor shortage, or the global economy more generally; the impacts of the COVID-19 pandemic on our and our customers' businesses; the impact of the war in Ukraine on our and our customers' businesses; our ability to control and successfully manage our expenses and cash position; escalating pricing pressures from our customers; the impact on our business of the transition to a lower level of fixed contracts, including the failure to achieve such a transition; our failure to win, renew or implement service contracts; the cancellation or postponement of existing contracts; the loss of business from any of our largest customers; effects of customer defaults; our inability to successfully introduce new products, applications and services; our strategy to increase cloud offerings; the inability to recruit and retain qualified personnel; disruptions arising from transitions in management personnel; cybersecurity and data

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privacy incidents; failure to protect our intellectual property; defects or interruptions in service with respect to our products; fluctuating currency rates and interest rates; inflation; financial and credit market volatility; and the other factors discussed in our most recent Annual Report on Form 10-K for the fiscal year ended September 30, 2022, quarterly reports on Form 10-Q, and other filings with the Securities and Exchange Commission. We caution you not to place undue reliance on any forward-looking statements, which speak only as of the date made. We undertake no obligation to update any forward-looking statements whether as a result of new information, future events or otherwise, except as otherwise required by law.

### **Discussion of Non-GAAP Financial Measures**

We believe that providing the non-GAAP information in addition to the GAAP presentation, allows investors to view the financial results in the way management views the operating results. We further believe that providing this information allows investors to not only better understand our financial performance, but more importantly, to evaluate the efficacy of the methodology and information used by management to evaluate and measure such performance. The non-GAAP information should not be considered superior to, or a substitute for, financial statements prepared in accordance with GAAP.

We utilize a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, for making operating decisions and for forecasting and planning for future periods. While our management uses these non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, the information provided by GAAP financial statements.

Consistent with this approach, we believe that disclosing non-GAAP financial measures to the readers of our financial statements provides such readers with useful supplemental data that, while not a substitute for GAAP financial statements, allows for greater transparency in the review of our financial and operational performance. In assessing the overall health of the business during the three and six months ended March 31, 2023 and 2022, our management has either included or excluded the following items in general categories, each of which is described below.

#### *Adjusted EBITDA*

Adjusted EBITDA is defined as net income attributable to Cerence Inc. before net income (loss) attributable to income tax (benefit) expense, other income (expense) items, net, depreciation and amortization expense, and excluding acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, and restructuring and other costs, net or impairment charges related to fixed and intangible assets and gains or losses on the sale of long-lived assets, if any. From time to time we may exclude from Adjusted EBITDA the impact of events, gains, losses or other charges (such as significant legal settlements) that affect the period-to-period comparability of our operating performance. Other income (expense) items, net include interest expense, interest income, and other income (expense), net (as stated in our Condensed Consolidated Statement of Operations). Our management and Board of Directors use this financial measure to evaluate our operating performance. It is also a significant performance measure in our annual incentive compensation programs.

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*Restructuring and other costs, net.*

Restructuring and other charges, net include restructuring expenses as well as other charges that are unusual in nature, are the result of unplanned events, and arise outside the ordinary course of our business such as employee severance costs, costs for consolidating duplication facilities, and separation costs directly attributable to the Cerence business becoming a standalone public company.

*Acquisition-related costs, net.*

In the past, we have completed a number of acquisitions, which result in operating expenses, which would not otherwise have been incurred. We provide supplementary non-GAAP financial measures, which exclude certain transition, integration and other acquisition-related expense items resulting from acquisitions, to allow more accurate comparisons of the financial results to historical operations, forward looking guidance and the financial results of less acquisitive peer companies. We consider these types of costs and adjustments, to a great extent, to be unpredictable and dependent on a significant number of factors that are outside of our control. Furthermore, we do not consider these acquisition-related costs and adjustments to be related to the organic continuing operations of the acquired businesses and are generally not relevant to assessing or estimating the long-term performance of the acquired assets. In addition, the size, complexity and/or volume of past acquisitions, which often drives the magnitude of acquisition related costs, may not be indicative of the size, complexity and/or volume of future acquisitions. By excluding acquisition-related costs and adjustments from our non-GAAP measures, management is better able to evaluate our ability to utilize our existing assets and estimate the long-term value that acquired assets will generate for us. We believe that providing a supplemental non-GAAP measure, which excludes these items allows management and investors to consider the ongoing operations of the business both with, and without, such expenses.

These acquisition-related costs fall into the following categories: (i) transition and integration costs; (ii) professional service fees and expenses; and (iii) acquisition-related adjustments. Although these expenses are not recurring with respect to past acquisitions, we generally will incur these expenses in connection with any future acquisitions. These categories are further discussed as follows:

- (i) Transition and integration costs. Transition and integration costs include retention payments, transitional employee costs, and earn-out payments treated as compensation expense, as well as the costs of integration-related activities, including services provided by third-parties.
- (ii) Professional service fees and expenses. Professional service fees and expenses include financial advisory, legal, accounting and other outside services incurred in connection with acquisition activities, and disputes and regulatory matters related to acquired entities.
- (iii) Acquisition-related adjustments. Acquisition-related adjustments include adjustments to acquisition-related items that are required to be marked to fair value each reporting period, such as contingent consideration, and other items related to acquisitions for which the measurement period has ended, such as gains or losses on settlements of pre-acquisition contingencies.

*Amortization of acquired intangible assets.*

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We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amounts are inconsistent in amount and frequency and are significantly impacted by the timing and size of acquisitions. Providing a supplemental measure which excludes these charges allows management and investors to evaluate results "as-if" the acquired intangible assets had been developed internally rather than acquired and, therefore, provides a supplemental measure of performance in which our acquired intellectual property is treated in a comparable manner to our internally developed intellectual property. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that such intangible assets contribute to revenue generation. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized. Future acquisitions may result in the amortization of additional intangible assets.

*Non-cash expenses.*

We provide non-GAAP information relative to the following non-cash expenses: (i) stock-based compensation; and (ii) non-cash interest. These items are further discussed as follows:

- (i) Stock-based compensation. Because of varying valuation methodologies, subjective assumptions and the variety of award types, we exclude stock-based compensation from our operating results. We evaluate performance both with and without these measures because compensation expense related to stock-based compensation is typically non-cash and awards granted are influenced by the Company's stock price and other factors such as volatility that are beyond our control. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include such charges in operating plans. Stock-based compensation will continue in future periods.
- ii) Non-cash interest. We exclude non-cash interest because we believe that excluding this expense provides management, as well as other users of the financial statements, with a valuable perspective on the cash-based performance and health of the business, including the current near-term projected liquidity. Non-cash interest expense will continue in future periods.

*Other expenses.*

We exclude certain other expenses that result from unplanned events outside the ordinary course of continuing operations, in order to measure operating performance and current and future liquidity both with and without these expenses. By providing this information, we believe management and the users of the financial statements are better able to understand the financial results of what we consider to be our organic, continuing operations. Included in these expenses are items such as other charges (credits), net, losses from extinguishment of debt, and changes in indemnification assets corresponding with the release of pre-spin liabilities for uncertain tax positions.

*Adjustments to income tax provision.*

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Adjustments to our GAAP income tax provision to arrive at non-GAAP net income is determined based on our non-GAAP pre-tax income. Additionally, as our non-GAAP profitability is higher based on the non-GAAP adjustments, we adjust the GAAP tax provision to remove valuation allowances and related effects based on the higher level of reported non-GAAP profitability. We also exclude from our non-GAAP tax provision certain discrete tax items as they occur.

#### *Bookings.*

Bookings is defined as the amount of revenue we expect to earn from an agreement with our customers for products and services. To count as a booking, we expect there to be persuasive evidence of an arrangement, which may be evidenced by a legally binding document or documents, and that the collectability of the amounts payable under the arrangement are reasonably assured. The revenue we may actually recognize from our estimated bookings is subject to multiple factors, including but not limited to the timing of satisfying performance obligations, potential terminations, or changes in the scope of programs utilizing our technology and currency fluctuations. There is no comparable GAAP financial measure.

#### **Key Performance Indicators**

We believe that providing key performance indicators ("KPIs") allows investors to gain insight into the way management views the performance of the business. We further believe that providing KPIs allows investors to better understand information used by management to evaluate and measure such performance. KPIs should not be considered superior to, or a substitute for, operating results prepared in accordance with GAAP. In assessing the performance of the business during the three months ended March 31, 2023, our management has reviewed the following KPIs, each of which is described below:

- *Percent of worldwide auto production with Cerence Technology:* The number of Cerence enabled cars shipped as compared to IHS Markit car production data.
- *Average contract duration:* The weighted average annual period over which we expect to recognize the estimated revenues from new license and connected contracts signed during the quarter, calculated on a trailing twelve months ("TTM") basis and presented in years.
- *Repeatable software contribution:* The percentage of repeatable revenues as compared to total GAAP revenue in the quarter on a TTM basis. Repeatable revenues are defined as the sum of License and Connected Services revenues.
- *Change in number of Cerence connected cars shipped:* The year over year change in the number of cars shipped with Cerence connected solutions. Amounts calculated on a TTM basis.
- *Change in billings per car:* The rate of growth calculated from the average billings per car based on a TTM basis, excluding professional services, legacy contract and adjusted for prepay usage.

See the tables at the end of this press release for non-GAAP reconciliations to the most directly comparable GAAP measures.

To learn more about Cerence, visit [www.cerence.com](http://www.cerence.com), and follow the company on LinkedIn and Twitter.

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**About Cerence Inc.**

Cerence (NASDAQ: CRNC) is the global industry leader in creating unique, moving experiences for the mobility world. As an innovation partner to the world's leading automakers and mobility OEMs, it is helping advance the future of connected mobility through intuitive, AI-powered interaction between humans and their vehicles, connecting consumers' digital lives to their daily journeys no matter where they are. Cerence's track record is built on more than 20 years of knowledge and 475 million cars shipped with Cerence technology. Whether it's connected cars, autonomous driving, e-vehicles, or two-wheelers, Cerence is mapping the road ahead. For more information, visit [www.cerence.com](http://www.cerence.com).

**Contact Information**

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**CERENCE INC.**  
**Condensed Consolidated Statements of Operations**  
(in thousands, except per share data)

	Three Months Ended March 31,		Six Months Ended March 31,	
	2023	2022	2023	2022
<b>Revenues:</b>				
License	\$ 30,800	\$ 46,308	\$ 76,217	\$ 93,158
Connected services	18,926	19,326	37,320	47,485
Professional services	18,667	20,646	38,514	40,063
<b>Total revenues</b>	<b>68,393</b>	<b>86,280</b>	<b>152,051</b>	<b>180,706</b>
<b>Cost of revenues:</b>				
License	2,209	386	3,823	1,107
Connected services	6,114	5,651	12,656	11,375
Professional services	16,587	17,372	34,511	33,275
Amortization of intangible assets	104	897	207	2,776
<b>Total cost of revenues</b>	<b>25,014</b>	<b>24,306</b>	<b>51,197</b>	<b>48,533</b>
<b>Gross profit</b>	<b>43,379</b>	<b>61,974</b>	<b>100,854</b>	<b>132,173</b>
<b>Operating expenses:</b>				
Research and development	28,494	29,976	57,988	55,768
Sales and marketing	8,217	8,309	17,379	14,188
General and administrative	19,177	13,800	33,434	21,327
Amortization of intangible assets	2,394	3,135	4,744	6,289
Restructuring and other costs, net	5,714	474	9,903	5,389
<b>Total operating expenses</b>	<b>63,996</b>	<b>55,694</b>	<b>123,448</b>	<b>102,961</b>
(Loss) income from operations	(20,617)	6,280	(22,594)	29,212
Interest income	1,163	83	2,033	173
Interest expense	(4,003)	(3,360)	(7,517)	(6,787)
Other income (expense), net	1,074	(34)	4,787	(286)
(Loss) income before income taxes	(22,383)	2,969	(23,291)	22,312
Provision for income taxes	3,706	3,445	4,956	3,744
<b>Net (loss) income</b>	<b>\$ (26,089)</b>	<b>\$ (476)</b>	<b>\$ (28,247)</b>	<b>\$ 18,568</b>
<b>Net (loss) income per share:</b>				
Basic	\$ (0.65)	\$ (0.01)	\$ (0.70)	\$ 0.48
Diluted	\$ (0.65)	\$ (0.01)	\$ (0.70)	\$ 0.47
<b>Weighted-average common share outstanding:</b>				
Basic	40,219	39,189	40,088	39,013
Diluted	40,219	39,189	40,088	39,586



**CERENCE INC.**  
**Condensed Consolidated Balance Sheets**  
(in thousands, except per share amounts)

	<u>March 31,</u> <u>2023</u>	<u>September 30,</u> <u>2022</u>
	(Unaudited)	
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 95,377	94,847
Marketable securities	11,661	20,317
Accounts receivable, net of allowances of \$3,921 and \$157	61,449	45,073
Deferred costs	7,709	7,098
Prepaid expenses and other current assets	55,663	60,184
Total current assets	<u>231,859</u>	<u>227,519</u>
Long-term marketable securities	15,676	11,584
Property and equipment, net	35,630	37,707
Deferred costs	21,207	22,451
Operating lease right of use assets	15,298	14,702
Goodwill	904,050	890,802
Intangible assets, net	5,299	9,700
Deferred tax assets	54,387	51,989
Other assets	52,041	52,039
Total assets	<u>\$ 1,335,447</u>	<u>\$ 1,318,493</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 18,992	\$ 10,372
Deferred revenue	75,765	72,662
Short-term operating lease liabilities	6,003	5,071
Short-term debt	12,500	10,938
Accrued expenses and other current liabilities	52,698	47,990
Total current liabilities	<u>165,958</u>	<u>147,033</u>
Long-term debt	264,687	259,436
Deferred revenue, net of current portion	160,452	165,972
Long-term operating lease liabilities	10,949	11,375
Other liabilities	23,978	21,727
Total liabilities	<u>626,024</u>	<u>605,543</u>
Stockholders' Equity:		
Common stock, \$0.01 par value, 560,000 shares authorized; 40,292 and 39,430 shares issued and outstanding, respectively	403	394
Accumulated other comprehensive loss	(23,373)	(33,737)
Additional paid-in capital	1,038,048	1,029,542
Accumulated deficit	(305,655)	(283,249)
Total stockholders' equity	<u>709,423</u>	<u>712,950</u>
Total liabilities and stockholders' equity	<u>\$ 1,335,447</u>	<u>\$ 1,318,493</u>



**CERENCE INC.**  
**Condensed Consolidated Statements of Cash Flows**  
(in thousands)

	Six Months Ended March 31,	
	2023	2022
<b>Cash flows from operating activities:</b>		
Net (loss) income	\$ (28,247)	\$ 18,568
Adjustments to reconcile net (loss) income to net cash provided by operations:		
Depreciation and amortization	10,033	13,574
Provision for (benefit from) credit loss reserve	3,626	(418)
Stock-based compensation	24,827	16,767
Non-cash interest expense	910	2,595
Deferred tax benefit	(422)	(2,162)
Unrealized foreign currency transaction (gain) losses	(6,461)	2,320
Other	(608)	184
Changes in operating assets and liabilities:		
Accounts receivable	(14,836)	(3,557)
Prepaid expenses and other assets	13,014	(36,354)
Deferred costs	2,559	2,896
Accounts payable	7,864	6,293
Accrued expenses and other liabilities	2,930	(2,115)
Deferred revenue	(10,752)	(11,848)
Net cash provided by operating activities	4,437	6,743
<b>Cash flows from investing activities:</b>		
Capital expenditures	(2,077)	(9,985)
Purchases of marketable securities	(11,045)	(13,115)
Sale and maturities of marketable securities	15,900	16,453
Payments for equity investments	-	(584)
Other investing activities	(552)	1,266
Net cash provided by (used in) investing activities	2,226	(5,965)
<b>Cash flows from financing activities:</b>		
Payments for long-term debt issuance costs	(403)	-
Principal payments of long-term debt	(4,688)	(3,126)
Common stock repurchases for tax withholdings for net settlement of equity awards	(4,430)	(46,423)
Principal payment of lease liabilities arising from a finance lease	(316)	(246)
Proceeds from the issuance of common stock	4,394	33,459
Net cash used in financing activities	(5,443)	(16,336)
Effects of exchange rate changes on cash and cash equivalents	(690)	(1,051)
Net change in cash and cash equivalents	530	(16,609)
Cash and cash equivalents at beginning of period	94,847	128,428
Cash and cash equivalents at end of period	\$ 95,377	\$ 111,819



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures**

(unaudited - in thousands)

	Three Months Ended March 31,		Six Months Ended March 31,	
	2023	2022	2023	2022
<b>GAAP revenue</b>	\$ 68,393	\$ 86,280	\$ 152,051	\$ 180,706
<b>GAAP gross profit</b>	\$ 43,379	\$ 61,974	\$ 100,854	\$ 132,173
Stock-based compensation	1,187	1,570	2,536	2,662
Amortization of intangible assets	104	897	207	2,776
<b>Non-GAAP gross profit</b>	<u>\$ 44,670</u>	<u>\$ 64,441</u>	<u>\$ 103,597</u>	<u>\$ 137,611</u>
<b>GAAP gross margin</b>	63.4%	71.8%	66.3%	73.1%
<b>Non-GAAP gross margin</b>	65.3%	74.7%	68.1%	76.2%
<b>GAAP operating (loss) income</b>	\$ (20,617)	\$ 6,280	\$ (22,594)	\$ 29,212
Stock-based compensation*	12,355	10,926	24,827	12,767
Amortization of intangible assets	2,498	4,032	4,951	9,065
Restructuring and other costs, net*	5,714	474	9,903	5,389
<b>Non-GAAP operating (loss) income</b>	<u>\$ (50)</u>	<u>\$ 21,712</u>	<u>\$ 17,087</u>	<u>\$ 56,433</u>
<b>GAAP operating margin</b>	-30.1%	7.3%	-14.9%	16.2%
<b>Non-GAAP operating margin</b>	-0.1%	25.2%	11.2%	31.2%
<b>GAAP net (loss) income</b>	\$ (26,089)	\$ (476)	\$ (28,247)	\$ 18,568
Stock-based compensation*	12,355	10,926	24,827	12,767
Amortization of intangible assets	2,498	4,032	4,951	9,065
Restructuring and other costs, net*	5,714	474	9,903	5,389
Depreciation	2,527	2,332	5,082	4,509
Total other expense, net	(1,766)	(3,311)	(697)	(6,900)
Provision for income taxes	3,706	3,445	4,956	3,744
<b>Adjusted EBITDA</b>	<u>\$ 2,477</u>	<u>\$ 24,044</u>	<u>\$ 22,169</u>	<u>\$ 60,942</u>
<b>GAAP net (loss) income margin</b>	-38.1%	-0.6%	-18.6%	10.3%
<b>Adjusted EBITDA margin</b>	3.6%	27.9%	14.6%	33.7%

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.





**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands, except per share data)

	Three Months Ended March 31,		Six Months Ended March 31,	
	2023	2022	2023	2022
<b>GAAP net (loss) income</b>	<b>\$ (26,089)</b>	<b>\$ (476)</b>	<b>\$ (28,247)</b>	<b>\$ 18,568</b>
Stock-based compensation*	12,355	10,926	24,827	12,767
Amortization of intangible assets	2,498	4,032	4,951	9,065
Restructuring and other costs, net*	5,714	474	9,903	5,389
Non-cash interest expense	466	1,294	910	2,595
Indemnification asset release	-	-	-	1,302
Other	(819)	-	(819)	-
Adjustments to income tax expense	4,148	(2,612)	963	(10,719)
<b>Non-GAAP net (loss) income</b>	<b>\$ (1,727)</b>	<b>\$ 13,638</b>	<b>\$ 12,488</b>	<b>\$ 38,967</b>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net (loss) income attributed to common shareholders - basic and diluted	\$ (26,089)	\$ (476)	\$ (28,247)	\$ 18,568
<b>Non-GAAP Numerator:</b>				
Net (loss) income attributed to common shareholders - basic	\$ (1,727)	\$ 13,638	\$ 12,488	\$ 38,967
Interest on Convertible Senior Notes, net of tax	-	997	-	2,016
Net (loss) income attributed to common shareholders - diluted	\$ (1,727)	\$ 14,635	\$ 12,488	\$ 40,983
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic	40,219	39,189	40,088	39,013
Adjustment for diluted shares	-	-	-	573
Weighted-average common shares outstanding - diluted	<b>40,219</b>	<b>39,189</b>	<b>40,088</b>	<b>39,586</b>
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding- basic	40,219	39,189	40,088	39,013
Adjustment for diluted shares	-	4,969	-	5,250
Weighted-average common shares outstanding - diluted	<b>40,219</b>	<b>44,158</b>	<b>40,088</b>	<b>44,263</b>
<b>GAAP net (loss) income per share - diluted</b>	<b>\$ (0.65)</b>	<b>\$ (0.01)</b>	<b>\$ (0.70)</b>	<b>\$ 0.47</b>
<b>Non-GAAP net (loss) income per share - diluted</b>	<b>\$ (0.04)</b>	<b>\$ 0.33</b>	<b>\$ 0.31</b>	<b>\$ 0.93</b>
<b>GAAP net cash provided by operating activities</b>	<b>\$ 6,555</b>	<b>\$ 1,598</b>	<b>\$ 4,437</b>	<b>\$ 6,743</b>
Capital expenditures	(1,394)	(5,575)	(2,077)	(9,985)
<b>Free Cash Flow</b>	<b>\$ 5,161</b>	<b>\$ (3,977)</b>	<b>\$ 2,360</b>	<b>\$ (3,242)</b>

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands)

	Q2FY23	Q1FY23	Q4FY22	Q3FY22
<b>GAAP revenues</b>	<b>\$ 68,393</b>	<b>\$ 83,658</b>	<b>\$ 58,144</b>	<b>\$ 89,041</b>
Less: Professional services revenue	18,667	19,847	21,048	22,599
<b>Non-GAAP Repeatable revenues</b>	<b>\$ 49,726</b>	<b>\$ 63,811</b>	<b>\$ 37,096</b>	<b>\$ 66,442</b>
<b>GAAP revenues TTM</b>	<b>\$ 299,236</b>			
Less: Professional services revenue TTM	82,161			
<b>Non-GAAP Repeatable revenues TTM</b>	<b>\$ 217,075</b>			
Repeatable software contribution	73%			



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands)

	Q3 2023		FY2023	
	Low	High	Low	High
<b>GAAP revenue</b>	\$ 58,000	\$ 62,000	\$ 280,000	\$ 290,000
<b>GAAP gross profit</b>	\$ 34,200	\$ 38,200	\$ 181,000	\$ 191,000
Stock-based compensation	1,000	1,000	4,700	4,700
Amortization of intangible assets	100	100	400	400
<b>Non-GAAP gross profit</b>	\$ 35,300	\$ 39,300	\$ 186,100	\$ 196,100
<b>GAAP gross margin</b>	59%	62%	65%	66%
<b>Non-GAAP gross margin</b>	61%	63%	66%	68%
<b>GAAP operating loss</b>	\$ (16,000)	\$ (12,000)	\$ (44,700)	\$ (37,700)
Stock-based compensation	10,500	10,500	47,200	47,200
Amortization of intangible assets	600	600	6,200	6,200
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800
<b>Non-GAAP operating (loss) income</b>	\$ (6,800)	\$ (2,800)	\$ 17,500	\$ 24,500
<b>GAAP operating margin</b>	-28%	-19%	-16%	-13%
<b>Non-GAAP operating margin</b>	-12%	-5%	6%	8%
<b>GAAP net loss</b>	\$ (22,300)	\$ (18,300)	\$ (60,500)	\$ (53,500)
Stock-based compensation	10,500	10,500	47,200	47,200
Amortization of intangible assets	600	600	6,200	6,200
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800
Depreciation	2,300	2,300	9,500	9,500
Total other income (expense), net	(2,800)	(2,800)	(6,400)	(6,400)
Provision for income taxes	3,500	3,500	9,400	9,400
<b>Adjusted EBITDA</b>	\$ (4,500)	\$ (500)	\$ 27,000	\$ 34,000
<b>GAAP net loss margin</b>	-38%	-30%	-22%	-18%
<b>Adjusted EBITDA margin</b>	-8%	-1%	10%	12%



**CERENCE INC.**

**Reconciliations of GAAP Financial Measures to Non-GAAP Financial Measures (cont.)**

(unaudited - in thousands, except per share data)

	Q3 2023		FY2023	
	Low	High	Low	High
<b>GAAP net loss</b>	\$ (22,300)	\$ (18,300)	\$ (60,500)	\$ (53,500)
Stock-based compensation	10,500	10,500	47,200	47,200
Amortization of intangibles	600	600	6,200	6,200
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800
Non-cash interest expense	500	500	1,900	1,900
Other	-	-	(900)	(900)
Adjustments to income tax expense	4,100	4,100	2,900	2,900
<b>Non-GAAP net (loss) income</b>	<u>\$ (8,500)</u>	<u>\$ (4,500)</u>	<u>\$ 5,600</u>	<u>\$ 12,600</u>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net loss attributed to common shareholders - basic and diluted	\$ (22,300)	\$ (18,300)	\$ (60,500)	\$ (53,500)
<b>Non-GAAP Numerator:</b>				
Net (loss) income attributed to common shareholders - basic and diluted	\$ (8,500)	\$ (4,500)	\$ 5,600	\$ 12,600
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	40,300	40,300	40,200	40,200
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding- basic	40,300	40,300	40,200	40,200
Adjustment for diluted shares	-	-	300	300
Weighted-average common shares outstanding - diluted	<u>40,300</u>	<u>40,300</u>	<u>40,500</u>	<u>40,500</u>
<b>GAAP net loss per share - diluted</b>	\$ (0.55)	\$ (0.45)	\$ (1.50)	\$ (1.33)
<b>Non-GAAP net (loss) income per share - diluted</b>	\$ (0.21)	\$ (0.11)	\$ 0.14	\$ 0.31

# Cerence Q2FY23 Earnings Presentation

Stefan Ortmanns, CEO

Tom Beaudoin, CFO

Rich Yerganian, SVP of Investor Relations

May 9, 2023

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# Forward-Looking Statements

Statements in this presentation regarding: Cerence's future performance, results and financial condition; expected growth; opportunities; business, industry and market trends; strategy regarding fixed contracts and its impact on financial results; backlog; demand for Cerence products; innovation and new product offerings; and management's future expectations, beliefs, goals, plans or prospects constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements that are not statements of historical fact (including statements containing the words "believes," "plans," "anticipates," "expects," "intends" or "estimates" or similar expressions) should also be considered to be forward-looking statements. Although we believe forward-looking statements are based upon reasonable assumptions, such statements involve known and unknown risk, uncertainties and other factors, which may cause actual results or performance of the company to be materially different from any future results or performance expressed or implied by such forward-looking statements, including, but not limited to: the highly competitive and rapidly changing market in which we operate; adverse conditions in the automotive industry, the related supply chain and semiconductor shortage, or the global economy more generally; the impacts of the COVID-19 pandemic on our and our customers' businesses; the impact of the war in Ukraine on our and our customers' businesses; our ability to control and successfully manage our expenses and cash position; escalating pricing pressures from our customers; the impact on our business of the transition to a lower level of fixed contracts, including the failure to achieve such a transition; our failure to win, renew or implement service contracts; the cancellation or postponement of existing contracts; the loss of business from any of our largest customers; effects of customer defaults; our inability to successfully introduce new products, applications and services; our strategy to increase cloud offerings; the inability to recruit and retain qualified personnel; disruptions arising from transitions in management personnel; cybersecurity and data privacy incidents; failure to protect our intellectual property; defects or interruptions in service with respect to our products; fluctuating currency rates and interest rates; inflation; financial and credit market volatility; and the other factors discussed in our most recent Annual Report on Form 10-K for the fiscal year ended September 30, 2022, quarterly reports on Form 10-Q, and other filings with the Securities and Exchange Commission. We caution you not to place undue reliance on any forward-looking statements, which speak only as of the date made. We undertake no obligation to update any forward-looking statements whether as a result of new information, future events or otherwise, except as otherwise required by law.

# Q2 FY23

## Business Highlights

- Strong operational focus drives revenue and profitability at high end of guidance range
- Global production vehicle penetration (TTM) rises to 53%
- First half booking of \$263M includes key win-back and a strategic win in China
- Macro environment remains on a slow growth trend
- Full fiscal year guidance remains on track
- Named Iqbal Arshod as Cerence's new Chief Technology Officer (Q3)

# Q2 FY23

## Bookings Highlights

- Total first half bookings of \$263M, up 11% compared to the 2nd half of fiscal 2022
- Includes a win-back for connected services in North America for an international luxury OEM
- Strategic win with largest OEM in China
- Strong pipeline for second half
- Competitive position remains strong





# Q2 FY23

## Product Highlights

### Strong Product Momentum

- **Cerence Car Knowledge** – Enhanced with generative AI
- **Cerence Assistant (CA 2.5)** – Includes several new features including Just Talk
- **Cerence Ride** – First 2 customers achieved SOP (Start of Production), 2 more expected in Q3
- **Pioneering AI technologies**
  - Neural emotion Text-To-Speech (TTS)
  - Enhanced EVD outperforms competitors
  - Next Generation Voice Biometrics

# Company Priorities

**Fueling Growth by Creating an  
Immersive Cabin Experience**

- Continued focus on operational excellence
- Execute on innovation roadmap
- Meet or exceed product performance and delivery commitments
- Maintain strong competitive position
- Capitalize on strong sales pipeline
- Deliver FY23 Guidance

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# Q2FY23 Financial Details

Tom Beaudoin, CFO

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# Cerence Delivers Strong Q2 Results

	Q2FY23	Q2FY23 Guidance
Revenue	\$68.4M	\$64M - \$68M
GAAP Gross Margin	63.4%	60% - 62%
Non-GAAP Gross Margin	65.3%	62% - 64%
GAAP Net (Loss) Income	(\$26.1M)	(\$32M) – (\$29M)
AEBITDA	\$2.5M	\$1M - \$4M
Non-GAAP Net (Loss) Income	(\$1.7M)	(\$7M) – (\$5M)
GAAP EPS – diluted	(\$0.65)	(\$0.80) – (\$0.72)
Non-GAAP EPS – diluted	(\$0.04)	(\$0.18) – (\$0.11)

\* GAAP and Non-GAAP earnings includes a customer-specific bad debt reserve of \$3.8M.  
The expense is included in G&A.

# Detailed GAAP Revenue Breakdown

In millions	Q2FY22	Q3FY22	Q4FY22	Q1FY23	Q2FY23
<b>Total License:</b>	<b>\$46.3</b>	<b>\$46.4</b>	<b>\$19.0</b>	<b>\$45.4</b>	<b>\$30.8</b>
Variable <sup>(a)</sup>	\$20.2	\$22.3	\$19.0	\$26.3	\$26.2
Total Fixed <sup>(b)</sup>	\$25.6	\$23.3	\$0	\$19.1	\$4.6
Prepaid (cash upfront)	\$5.7	\$13.2	--	\$18.0	\$4.6
Minimum Commitment (no cash upfront)	\$19.9	\$10.1	--	\$1.1	\$0.0
Other Markets <sup>(c)</sup>	\$0.5	\$0.8	\$0	\$0	\$0
<b>Connected Services:</b>	<b>\$19.3</b>	<b>\$20.0</b>	<b>\$18.1</b>	<b>\$18.4</b>	<b>\$18.9</b>
Total New	\$11.0	\$11.6	\$9.6	\$9.9	\$10.5
Subscription/Usage	\$11.0	\$9.9	\$9.6	\$9.9	\$10.5
Customer Hosted <sup>(d)</sup>	-	\$1.7	-	-	-
Legacy <sup>(e)</sup>	\$8.3	\$8.4	\$8.5	\$8.5	\$8.4
<b>Professional Services</b>	<b>\$20.7</b>	<b>\$22.6</b>	<b>\$21.0</b>	<b>\$19.9</b>	<b>\$18.7</b>
<b>Total Revenue:</b>	<b>\$86.3</b>	<b>\$89.0</b>	<b>\$58.1</b>	<b>\$83.7</b>	<b>\$68.4</b>

(a) Based on volume shipments of licenses net of the consumption of fixed contracts.

(b) Fixed license revenue includes prepaid and minimum commitment deals.

(c) Non-automotive revenue.

(d) Customer Hosted is a software license that allows the customer to take possession of the software and enable hosting by the customer or a third party.

(e) Legacy contract is a connected services contract with Toyota acquired by Nuance through a 2013 acquisition.

# License Business Remains Strong

In millions	FY2021				FY2022				FY2023	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
<b>Fixed Contracts</b>	\$10.1	\$17.3	\$18.2	\$25.4	\$20.1	\$25.6	\$23.3	\$0	\$19.1	<b>\$4.6</b>
<b>Pro Forma Royalties<sup>(a)</sup></b>	\$48.6	\$47.4	\$42.9	\$34.0	\$39.6	\$39.7	\$41.5	\$39.1	\$41.7	<b>\$43.1</b>
<b>Consumption of Fixed Contracts<sup>(b)</sup></b>	(\$12.3)	(\$10.3)	(\$11.1)	(\$13.2)	(\$18.0)	(\$19.5)	(\$19.2)	(\$20.1)	(\$15.4)	<b>(\$16.9)</b>
<b>Variable (as reported)</b>	\$36.3	\$37.1	\$31.8	\$20.8	\$21.6	\$20.2	\$22.3	\$19.0	\$26.3	<b>\$26.2</b>
<b>IHS Production (million units)</b>	23.6	20.7	18.8	16.6	21.2	20.0	19.1	21.2	21.5	<b>21.1</b>

(a) Pro forma Royalties is a measure of the total value of licenses shipped in a quarter.

(b) Licenses shipped in the quarter associated with fixed contracts.

- Expectations for fixed contracts pushed from Q3 to Q4 and will fall in a range of \$5M to \$15M
- Full year fixed contracts are expected to be in the range of \$29M to \$39M
- Return to historical levels of approximately \$40 million of fixed contracts annually, deeper penetration and auto production increases are expected to lead to strong reported license growth in FY24

# Strong KPI Performance

High Level of Engagement with Customers and Partners

- 53% Global Auto Penetration (TTM), up from 52%
- 11.8M units with Cerence technology, up 4% QoQ including 2.8M connected units, up 27% QoQ
- 9% Decline in Billings per Car (TTM YoY) including negative Fx impact of 3% points
- 29% Increase in Monthly Active Users (YoY)
- 7.1 Years Average Contract Duration (TTM)

# Fiscal Q3 and Full Year 2023 Guidance

## Low End of Full Year Guidance Raised by \$5 Million

In millions except per share amounts	Q3 FY23 Guidance		FY23 Guidance	
	Low	High	Low	High
Revenue	\$58	\$62	\$280	\$290
GAAP Gross Margin	59%	62%	65%	66%
Non-GAAP Gross Margin <sup>(a)</sup>	61%	63%	66%	68%
GAAP Operating Margin	(28%)	(19%)	(16%)	(13%)
Non-GAAP Operating Margin <sup>(a)</sup>	(12%)	(5%)	6%	8%
GAAP Net Loss <sup>(b)</sup>	(\$22)	(\$18)	(\$61)	(\$54)
GAAP Net Loss Margin	(38%)	(30%)	(22%)	(18%)
Adjusted EBITDA <sup>(a)</sup>	(\$5)	(\$1)	\$27	\$34
Adjusted EBITDA Margin <sup>(a)</sup>	(8%)	(1%)	10%	12%
GAAP EPS – diluted	(\$0.55)	(\$0.45)	(\$1.50)	(\$1.33)
Non-GAAP EPS – diluted <sup>(a)</sup>	(\$0.21)	(\$0.11)	\$0.14	\$0.31

<sup>(a)</sup> Non-GAAP excludes acquisition-related costs, amortization of acquired intangible assets, restructuring expense, and stock-based compensation.

<sup>(b)</sup> Refer to the Appendix for more information on GAAP to non-GAAP reconciliations.

### Tailwinds:

- Strong revenue visibility for full fiscal year
- Light vehicle production forecast aligned with IHS Markit

### Headwinds:

- Continued chip shortage, shipping and production issues
- Inflation and recession concerns

### Assumptions:

- Full year guidance includes \$0M of Fixed Contracts in Q3 and \$5M - \$15M in Q4





**Q&A**

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# Appendix

# License Business Revenue Recognition

Type of Contract	Description	GAAP Revenue Recognition	Cash Receipt
Variable	License applied at production	Quarter car is produced. Based on volume	Quarter following GAAP revenue recognition
Fixed (Pre-Pay)	Bulk inventory purchase (\$ based)	Full value of contract at signing. Volume independent	Standard payment terms for full value (upfront payment)
Fixed (Minimum Commitment)	Commitment to purchase (\$ based) in a specified time period. (1 – 5 years)	Full value of contract at signing. Volume independent	Based on shipment volumes over multiple years

*The fixed contracts only apply to the license business. If a car is also using our connected services, it will follow the normal billing and revenue recognition process regardless of whether a variable or fixed license was applied.*

*The fixed contracts typically provide the customer with a price discount and can include the conversion of a variable contract that is already in our variable backlog.*

# Connected and Professional Services Revenue Recognition

Connected Services	Typical Period	GAAP Revenue Recognition	Cash Receipt
Subscription Term	1 – 5 years	Amortized evenly over subscription period	Billed/collected full amount at start of subscription period (value added to deferred revenue)
Usage Contract <sup>(a),(b)</sup>	1 – 5 years	Recognized at same time of billing based on actual usage	Billed every quarter based on actual usage
Customer Hosted <sup>(c)</sup>	License	Quarter in which license is delivered to customer	Upon delivery

*(a) Approximately 30% of new connected revenue is usage based and is primarily with one customer*

*(b) Usage can be defined by number of active users or number of monthly transactions*

*(c) Customer Hosted is a software license that allows the customer to take possession of the software and enable hosting by the customer or a third-party*

Professional Services	Period	GAAP Revenue Recognition	Cash Receipt
Custom Design Services	Ongoing	Revenue is recognized over time based upon the progress towards completion of the project	Billed/collected on milestone completion

# KPI Measures – Definitions

## Key performance indicators

We believe that providing key performance indicators (“KPIs”), allows investors to gain insight into the way management views the performance of the business. We further believe that providing KPIs allows investors to better understand information used by management to evaluate and measure such performance. KPIs should not be considered superior to, or a substitute for, operating results prepared in accordance with GAAP. In assessing the performance of the business during the three months ended March 31, 2023, our management has reviewed the following KPIs, each of which is described below:

**Percent of worldwide auto production with Cerence technology:** The number of Cerence enabled cars shipped as compared to IHS Markit car production data.

**Average contract duration:** The weighted average annual period over which we expect to recognize the estimated revenues from new license and connected contracts signed during the quarter, calculated on a trailing twelve months (“TTM”) basis and presented in years.

**Repeatable software contribution:** The percentage of repeatable revenues as compared to total GAAP revenue in the quarter on a TTM basis. Repeatable revenues are defined as the sum of License and Connected Services revenues.

**Change in number of Cerence connected cars shipped:** The year over year change in the number of cars shipped with Cerence connected solutions. Amounts are calculated on a TTM basis.

**Change in billings per car:** The rate of growth calculated from the average billings per car based on a trailing twelve month comparison while excluding, professional services, legacy contract and adjusted for prepay usage.

# Non-GAAP Financial Measures – Definitions

## Discussion of Non-GAAP Financial Measures

We believe that providing the non-GAAP information in addition to the GAAP presentation, allows investors to view the financial results in the way management views the operating results. We further believe that providing this information allows investors to not only better understand our financial performance, but more importantly, to evaluate the efficacy of the methodology and information used by management to evaluate and measure such performance. The non-GAAP information should not be considered superior to, or a substitute for, financial statements prepared in accordance with GAAP.

We utilize a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, for making operating decisions and for forecasting and planning for future periods. While our management uses these non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, the information provided by GAAP financial statements.

Consistent with this approach, we believe that disclosing non-GAAP financial measures to the readers of our financial statements provides such readers with useful supplemental data that, while not a substitute for GAAP financial statements, allows for greater transparency in the review of our financial and operational performance. In assessing the overall health of the business during the three and six months ending March 31, 2023 and 2022, our management has either included or excluded the following items in general categories, each of which is described below.

## Adjusted EBITDA

Adjusted EBITDA is defined as net income attributable to Cerence Inc. before net income (loss) attributable to income tax (benefit) expense, other income (expense) items, net, depreciation and amortization expense, and excluding acquisition-related costs, amortization of acquired intangible assets, stock-based compensation, and restructuring and other costs, net or impairment charges related to fixed and intangible assets and gains or losses on the sale of long-lived assets, if any. From time to time we may exclude from Adjusted EBITDA the impact of events, gains, losses or other charges (such as significant legal settlements) that affect the period-to-period comparability of our operating performance. Other income (expense) items, net include interest expense, interest income, and other income (expense), net (as stated in our Condensed Consolidated Statement of Operations). Our management and Board of Directors use this financial measure to evaluate our operating performance. It is also a significant performance measure in our annual incentive compensation programs.

# Non-GAAP Financial Measures – Definitions

## **Restructuring and other costs, net.**

Restructuring and other charges, net include restructuring expenses as well as other charges that are unusual in nature, are the result of unplanned events, and arise outside the ordinary course of our business such as employee severance costs, costs for consolidating duplication facilities, and separation costs directly attributable to the Cerence business becoming a standalone public company.

## **Acquisition-related costs, net.**

In recent years, we have completed a number of acquisitions, which result in operating expenses, which would not otherwise have been incurred. We provide supplementary non-GAAP financial measures, which exclude certain transition, integration and other acquisition-related expense items resulting from acquisitions, to allow more accurate comparisons of the financial results to historical operations, forward looking guidance and the financial results of less acquisitive peer companies. We consider these types of costs and adjustments, to a great extent, to be unpredictable and dependent on a significant number of factors that are outside of our control. Furthermore, we do not consider these acquisition-related costs and adjustments to be related to the organic continuing operations of the acquired businesses and are generally not relevant to assessing or estimating the long-term performance of the acquired assets. In addition, the size, complexity and/or volume of past acquisitions, which often drives the magnitude of acquisition related costs, may not be indicative of the size, complexity and/or volume of future acquisitions. By excluding acquisition-related costs and adjustments from our non-GAAP measures, management is better able to evaluate our ability to utilize our existing assets and estimate the long-term value that acquired assets will generate for us. We believe that providing a supplemental non-GAAP measure, which excludes these items allows management and investors to consider the ongoing operations of the business both with, and without, such expenses.

These acquisition-related costs fall into the following categories: (i) transition and integration costs; (ii) professional service fees and expenses; and (iii) acquisition-related adjustments. Although these expenses are not recurring with respect to past acquisitions, we generally will incur these expenses in connection with any future acquisitions. These categories are further discussed as follows:

- **Transition and integration costs.** Transition and integration costs include retention payments, transitional employee costs, and earn-out payments treated as compensation expense, as well as the costs of integration-related activities, including services provided by third-parties.
- **Professional service fees and expenses.** Professional service fees and expenses include financial advisory, legal, accounting and other outside services incurred in connection with acquisition activities, and disputes and regulatory matters related to acquired entities.
- **Acquisition-related adjustments.** Acquisition-related adjustments include adjustments to acquisition-related items that are required to be marked to fair value each reporting period, such as contingent consideration, and other items related to acquisitions for which the measurement period has ended, such as gains or losses on settlements of pre-acquisition contingencies.

# Non-GAAP Financial Measures – Definitions

## **Amortization of acquired intangible assets.**

We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amounts are inconsistent in amount and frequency and are significantly impacted by the timing and size of acquisitions. Providing a supplemental measure which excludes these charges allows management and investors to evaluate results “as-if” the acquired intangible assets had been developed internally rather than acquired and, therefore, provides a supplemental measure of performance in which our acquired intellectual property is treated in a comparable manner to our internally developed intellectual property. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that such intangible assets contribute to revenue generation. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized. Future acquisitions may result in the amortization of additional intangible assets.

## **Non-cash expenses.**

We provide non-GAAP information relative to the following non-cash expenses: (i) stock-based compensation; and (ii) non-cash interest. These items are further discussed as follows:

- (i) Stock-based compensation. Because of varying valuation methodologies, subjective assumptions and the variety of award types, we exclude stock-based compensation from our operating results. We evaluate performance both with and without these measures because compensation expense related to stock-based compensation is typically non-cash and awards granted are influenced by the Company’s stock price and other factors such as volatility that are beyond our control. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include such charges in operating plans. Stock-based compensation will continue in future periods.
- (ii) Non-cash interest. We exclude non-cash interest because we believe that excluding this expense provides management, as well as other users of the financial statements, with a valuable perspective on the cash-based performance and health of the business, including the current near-term projected liquidity. Non-cash interest expense will continue in future periods.

## **Other expenses.**

We exclude certain other expenses that result from unplanned events outside the ordinary course of continuing operations, in order to measure operating performance and current and future liquidity both with and without these expenses. By providing this information, we believe management and the users of the financial statements are better able to understand the financial results of what we consider to be our organic, continuing operations. Included in these expenses are items such as other charges (credits), net, losses from extinguishment of debt, and changes in indemnification assets corresponding with the release of pre-spin liabilities for uncertain tax positions.

## **Adjustments to income tax provision.**

Adjustments to our GAAP income tax provision to arrive at non-GAAP net income is determined based on our non-GAAP pre-tax income. Additionally, as our non-GAAP profitability is higher based on the non-GAAP adjustments, we adjust the GAAP tax provision to remove valuation allowances and related effects based on the higher level of reported non-GAAP profitability. We also exclude from our non-GAAP tax provision certain discrete tax items as they occur.



# Q2 FY23 Reconciliations of GAAP to Non-GAAP Results

(unaudited - in thousands)	Three Months Ended March 31,		Six Months Ended March 31,		(unaudited - in thousands)	Three Months Ended March 31,		Six Months Ended March 31,	
	2023	2022	2023	2022		2023	2022	2023	2022
<b>GAAP revenue</b>	\$ 68,393	\$ 86,280	\$ 152,051	\$ 180,706	<b>GAAP net (loss) income</b>	\$ (26,089)	\$ (476)	\$ (28,247)	\$ 18,568
<b>GAAP gross profit</b>	\$ 43,379	\$ 61,974	\$ 100,854	\$ 132,173	Stock-based compensation*	12,355	10,926	24,827	12,767
Stock-based compensation	1,187	1,570	2,536	2,662	Amortization of intangible assets	2,498	4,032	4,951	9,065
Amortization of intangible assets	104	897	207	2,776	Restructuring and other costs, net*	5,714	474	9,903	5,389
<b>Non-GAAP gross profit</b>	\$ 44,670	\$ 64,441	\$ 103,597	\$ 137,611	Non-cash interest expense	466	1,294	910	2,595
<b>GAAP gross margin</b>	63.4%	71.8%	66.3%	73.1%	Indemnification asset release	-	-	-	1,302
<b>Non-GAAP gross margin</b>	65.3%	74.7%	68.1%	76.2%	Other	(819)	-	(819)	-
<b>GAAP operating (loss) income</b>	\$ (20,617)	\$ 6,280	\$ (22,594)	\$ 29,212	Adjustments to income tax expense	4,148	(2,612)	963	(10,719)
Stock-based compensation*	12,355	10,926	24,827	12,767	<b>Non-GAAP net (loss) income</b>	\$ (1,727)	\$ 13,638	\$ 12,488	\$ 38,967
Amortization of intangible assets	2,498	4,032	4,951	9,065	<b>Adjusted EPS:</b>				
Restructuring and other costs, net*	5,714	474	9,903	5,389	<b>GAAP Numerator:</b>				
<b>Non-GAAP operating (loss) income</b>	\$ (50)	\$ 21,712	\$ 17,087	\$ 56,433	Net (loss) income attributed to common shareholders - basic and diluted	\$ (26,089)	\$ (476)	\$ (28,247)	\$ 18,568
<b>GAAP operating margin</b>	-30.1%	7.3%	-14.9%	16.2%	<b>Non-GAAP Numerator:</b>				
<b>Non-GAAP operating margin</b>	-0.1%	25.2%	11.2%	31.2%	Net (loss) income attributed to common shareholders - basic	(1,727)	13,638	12,488	38,967
<b>GAAP net (loss) income</b>	\$ (26,089)	\$ (476)	\$ (28,247)	\$ 18,568	Interest on Convertible Senior Notes, net of tax	-	997	-	2,016
Stock-based compensation*	12,355	10,926	24,827	12,767	Net (loss) income attributed to common shareholders - diluted	\$ (1,727)	\$ 14,635	\$ 12,488	\$ 40,983
Amortization of intangible assets	2,498	4,032	4,951	9,065	<b>GAAP Denominator:</b>				
Restructuring and other costs, net*	5,714	474	9,903	5,389	Weighted-average common shares outstanding - basic	40,219	39,189	40,088	39,013
Depreciation	2,527	2,332	5,082	4,509	Adjustment for diluted shares	-	-	-	573
Total other expense, net	(1,766)	(3,311)	(697)	(6,900)	Weighted-average common shares outstanding - diluted	40,219	39,189	40,088	39,586
Provision for income taxes	3,706	3,445	4,956	3,744	<b>Non-GAAP Denominator:</b>				
<b>Adjusted EBITDA</b>	\$ 2,477	\$ 24,044	\$ 22,169	\$ 60,942	Weighted-average common shares outstanding - basic	40,219	39,189	40,088	39,013
<b>GAAP net (loss) income margin</b>	-38.1%	-0.6%	-18.6%	10.3%	Adjustment for diluted shares	-	4,969	-	5,250
<b>Adjusted EBITDA margin</b>	3.6%	27.9%	14.6%	33.7%	Weighted-average common shares outstanding - diluted	40,219	44,158	40,088	44,263
					<b>GAAP net (loss) income per share - diluted</b>	\$ (0.65)	\$ (0.01)	\$ (0.70)	\$ 0.47
					<b>Non-GAAP net (loss) income per share - diluted</b>	\$ (0.04)	\$ 0.33	\$ 0.31	\$ 0.93
					<b>GAAP net cash provided by operating activities</b>	\$ 6,555	\$ 1,598	\$ 4,437	\$ 6,743
					Capital expenditures	(1,394)	(5,575)	(2,077)	(9,985)
					<b>Free Cash Flow</b>	\$ 5,161	\$ (3,977)	\$ 2,360	\$ (3,242)

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.

Free cash flow is net cash provided by operating activities determined in accordance with GAAP less capital expenditures. Free cash flow is not a measure of cash available for discretionary expenditures.

\* - \$4.0 million in stock-based compensation is included in Restructuring and other costs, net during Q1'22.

# Reconciliations of GAAP Financial Measures to non-GAAP Financial Measures

(unaudited - in thousands)

	Q2FY23	Q1FY23	Q4FY22	Q3FY22
<b>GAAP revenues</b>	\$ 68,393	\$ 83,658	\$ 58,144	\$ 89,041
Less: Professional services revenue	18,667	19,847	21,048	22,599
<b>Non-GAAP Repeatable revenues</b>	\$ 49,726	\$ 63,811	\$ 37,096	\$ 66,442
<b>GAAP revenues TTM</b>	\$ 299,236			
Less: Professional services revenue TTM	82,161			
<b>Non-GAAP Repeatable revenues TTM</b>	\$ 217,075			
Repeatable software contribution	73%			

# Q3 FY23 and Full Year FY23 Reconciliations of GAAP to non-GAAP Guidance

(unaudited - in thousands)					
	Q3 2023		FY2023		
	Low	High	Low	High	
<b>GAAP revenue</b>	\$ 58,000	\$ 62,000	\$ 280,000	\$ 290,000	
<b>GAAP gross profit</b>	\$ 34,200	\$ 38,200	\$ 181,000	\$ 191,000	
Stock-based compensation	1,000	1,000	4,700	4,700	
Amortization of intangible assets	100	100	400	400	
<b>Non-GAAP gross profit</b>	\$ 35,300	\$ 39,300	\$ 186,100	\$ 196,100	
<b>GAAP gross margin</b>	59%	62%	65%	66%	
<b>Non-GAAP gross margin</b>	61%	63%	66%	68%	
<b>GAAP operating loss</b>	\$ (16,000)	\$ (12,000)	\$ (44,700)	\$ (37,700)	
Stock-based compensation	10,500	10,500	47,200	47,200	
Amortization of intangible assets	600	600	6,200	6,200	
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800	
<b>Non-GAAP operating (loss) income</b>	\$ (6,800)	\$ (2,800)	\$ 17,500	\$ 24,500	
<b>GAAP operating margin</b>	-28%	-19%	-16%	-13%	
<b>Non-GAAP operating margin</b>	-12%	-5%	6%	8%	
<b>GAAP net loss</b>	\$ (22,300)	\$ (18,300)	\$ (60,500)	\$ (53,500)	
Stock-based compensation	10,500	10,500	47,200	47,200	
Amortization of intangible assets	600	600	6,200	6,200	
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800	
Depreciation	2,300	2,300	9,500	9,500	
Total other income (expense), net	(2,800)	(2,800)	(6,400)	(6,400)	
Provision for income taxes	3,500	3,500	9,400	9,400	
<b>Adjusted EBITDA</b>	\$ (4,500)	\$ (500)	\$ 27,000	\$ 34,000	
<b>GAAP net loss margin</b>	-38%	-30%	-22%	-18%	
<b>Adjusted EBITDA margin</b>	-8%	-1%	10%	12%	

# Q3 FY23 and FY23 Reconciliations of GAAP to Non-GAAP Guidance

(unaudited - in thousands)	Q3 2023		FY2023	
	Low	High	Low	High
<b>GAAP net loss</b>	<b>\$ (22,300)</b>	<b>\$ (18,300)</b>	<b>\$ (60,500)</b>	<b>\$ (53,500)</b>
Stock-based compensation	10,500	10,500	47,200	47,200
Amortization of intangibles	600	600	6,200	6,200
Restructuring and other costs, net	(1,900)	(1,900)	8,800	8,800
Non-cash interest expense	500	500	1,900	1,900
Other	-	-	(900)	(900)
Adjustments to income tax expense	4,100	4,100	2,900	2,900
<b>Non-GAAP net (loss) income</b>	<b>\$ (8,500)</b>	<b>\$ (4,500)</b>	<b>\$ 5,600</b>	<b>\$ 12,600</b>
<b>Adjusted EPS:</b>				
<b>GAAP Numerator:</b>				
Net loss attributed to common shareholders - basic and diluted	\$ (22,300)	\$ (18,300)	\$ (60,500)	\$ (53,500)
<b>Non-GAAP Numerator:</b>				
Net (loss) income attributed to common shareholders - basic and diluted	\$ (8,500)	\$ (4,500)	\$ 5,600	\$ 12,600
<b>GAAP Denominator:</b>				
Weighted-average common shares outstanding - basic and diluted	40,300	40,300	40,200	40,200
<b>Non-GAAP Denominator:</b>				
Weighted-average common shares outstanding- basic	40,300	40,300	40,200	40,200
Adjustment for diluted shares	-	-	300	300
Weighted-average common shares outstanding - diluted	40,300	40,300	40,500	40,500
<b>GAAP net loss per share - diluted</b>	<b>\$ (0.55)</b>	<b>\$ (0.45)</b>	<b>\$ (1.50)</b>	<b>\$ (1.33)</b>
<b>Non-GAAP net (loss) income per share - diluted</b>	<b>\$ (0.21)</b>	<b>\$ (0.11)</b>	<b>\$ 0.14</b>	<b>\$ 0.31</b>